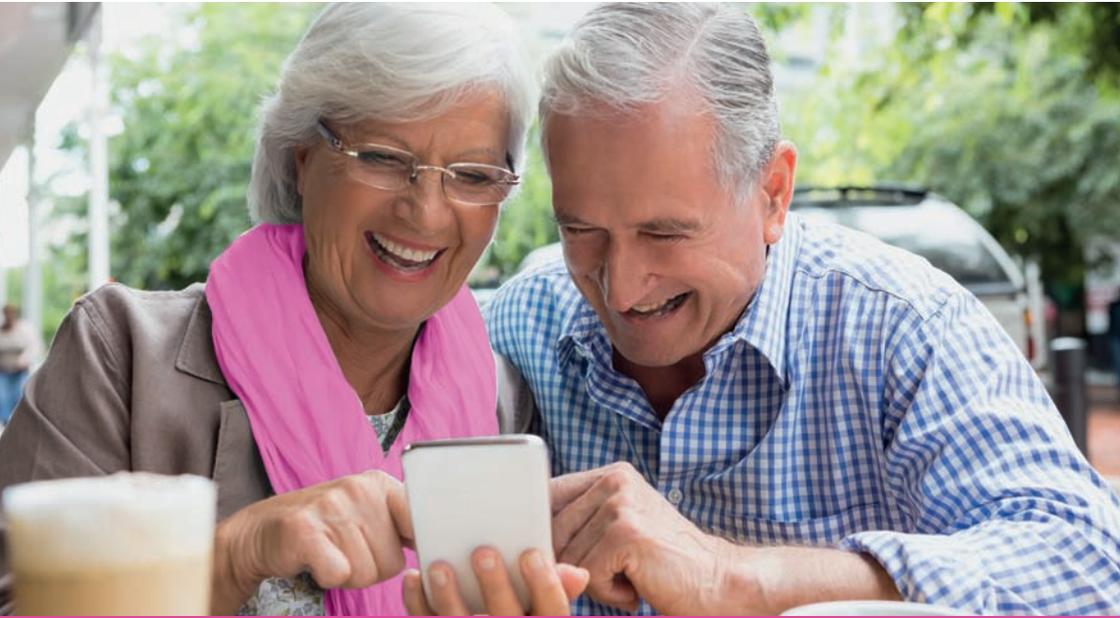


**Tunstall**

Enabling independent living



# The Vibby

Mobile App



The Vibby now has a configuration app for Android and iOS which enables users to change the wearing options and check on the internal battery status.

**Download Link:**

**ANDROID:**



[https://play.google.com/store/apps/details?id=fr.vitalbase.vibby\\_](https://play.google.com/store/apps/details?id=fr.vitalbase.vibby_)

Compatibility: Android (version 4.4 minimum) including BLE technology.

**IOS:**



<https://itunes.apple.com/fr/app/vibby/id1166566189?l=en&mt=8>

Compatibility: iPhone 5 and more recent versions.

Once installed you will need to switch on Bluetooth on the mobile device. Next launch the app. The app will ask for a user name and password. For Vibby's purchased from Tunstall use the following details:

**Email:** [tunstall@vitalbase.fr](mailto:tunstall@vitalbase.fr)

**Password:** tt2016

## Entering Storage Mode

When the unit is not in use it should be placed in Storage Mode to conserve battery life. To enter Storage Mode follow the steps below:

Place Vibby flat on a table to and follow the below steps:

1



Press the button until the red LED turns on.

2



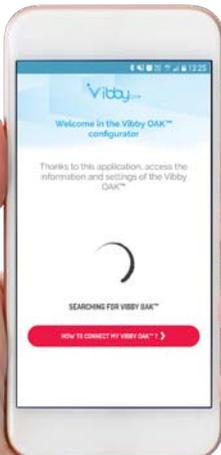
When the LED is red release the push button.



3



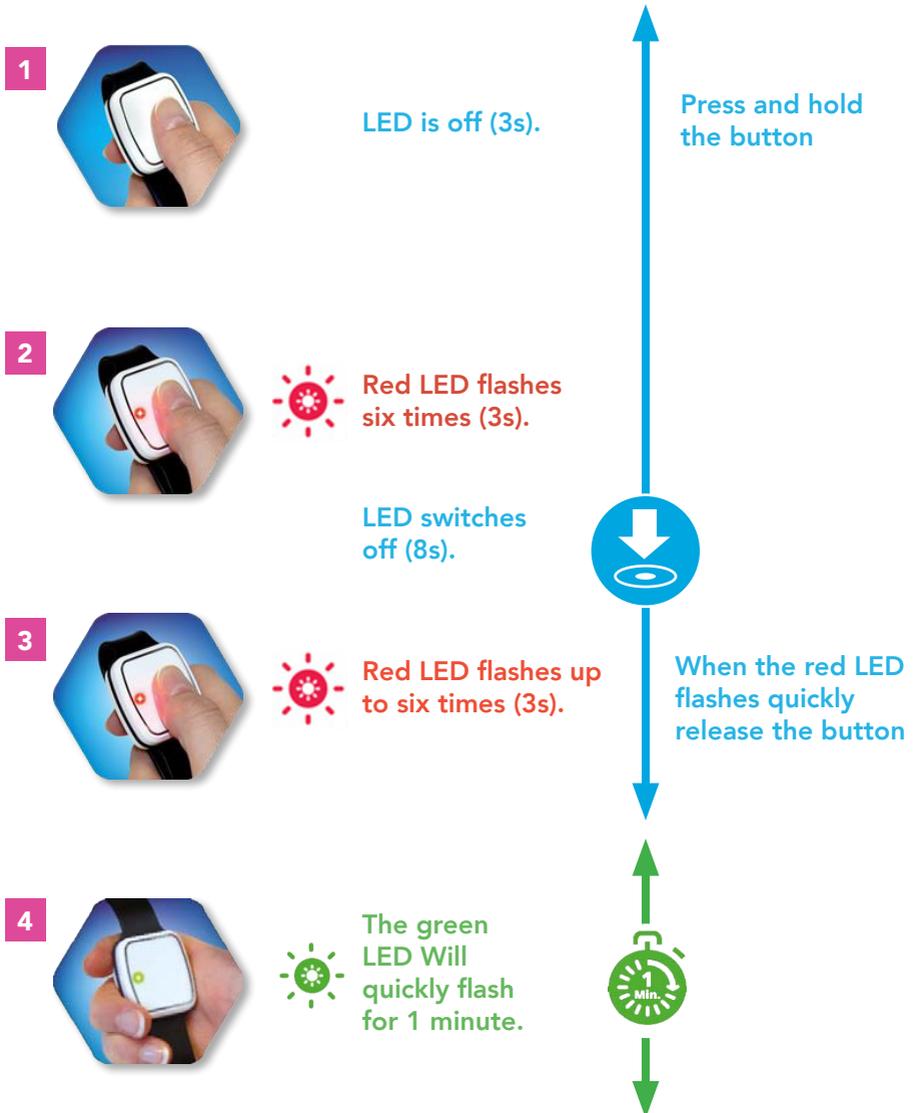
Quickly press the push button 5 times. The Vibby will vibrate confirming it is now in storage mode.

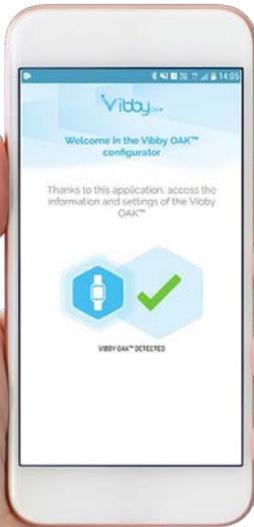


Once logged in, the app will start to search for a Vibby Fall Detector.

The Vibby Fall Detector will need to be in programming mode, refer to the next page on how to place the Vibby into program mode.

To enter configuration mode (The Vibby must be in Storage mode before following the steps below, if not in Storage mode refer to page 6) so the mobile app can connect with Vibby, follow the steps outlined below.





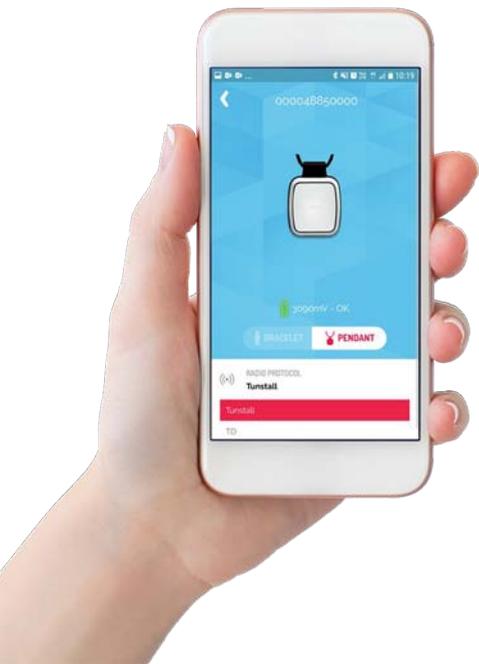
Once the app has successfully connected to the Vibby; the app will display a Vibby symbol next to a green tick to indicate a successful connection.

IF CHANGING THE WEARING OPTION REMEMBER TO CHANGE FROM WRIST STRAP TO NECK CORD.

The app will then display:

- The Sensor ID of the Vibby.
- The current wearing option of the Vibby
- The status of the Vibby's internal battery
- The current Radio Protocol; - Tunstall





To change the wearing option of the Vibby select either "bracelet" for wrist worn or "pendant" for neck worn. Your selection will be highlighted white.

**PLEASE DONT FORGET TO CHANGE THE WEARING OPTION ON THE VIBBY STRAIGHT AWAY SO THE PHYSICAL VIBBY MATCHES THE SETTING ON THE APP**

*If you change wearing mode, please note LED red for wrist. LED green for neck*



The LED will flash red confirming the change and the Vibby will disconnect from the app. The Vibby will re-enter Storage Mode when you exit the app.

## Removing the wrist strap



The Vibby comes pre-packed with a wrist strap. Follow the below steps to remove the wrist strap

Holding onto the existing wrist strap and the Vibby gently pull until the retention features click out of place. Repeat this process for the remaining side of the strap.



After the retention features, have been removed from both sides of the Vibby; it will easily come out of the wrist strap.

## Ensuring the Wrist Strap is Correctly Installed

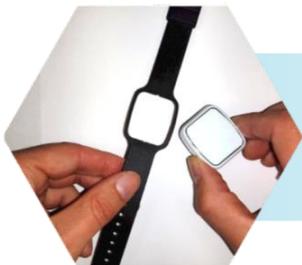
The diagram shows that the retention features are not installed correctly.

Incorrect installation of the Vibby into the wrist strap may cause the Vibby to detach from the wrist/neck cord. When correctly installed the retention features are within the housing of Vibby and are not visible.

Follow the steps on page 7 to correctly fit the wrist strap, and page 8 to fit a neckcord.



## Fitting a wrist strap



Take the Vibby and place it within the wrist strap.

Pull the top of the wrist strap onto the Vibby. Ensuring the retention features line up with their holes and the edges fall within the enclosure.



Pull the bottom of the wrist strap onto the Vibby; ensuring the retention features line up with the holes and the edges fall into the enclosure.

Gently pull the straps backwards to simulate the device being worn on the wrist; this will test if the retention features are correctly inserted within their holes.



## Fitting a neck cord to the Vibby



Pull the bottom of the neck cord onto the Vibby; ensuring the retention features line up with the holes and the edges fall into the enclosure.

Pull the top of the neck cord onto the Vibby. Ensuring the retention features line up with their holes and the edges fall within the enclosure.



Make sure the black teeth are lined up and fully enclosed to ensure it works properly.

Gently pull the string which forms part of the neck cord this will test if the retention features are correctly inserted within their holes.





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