

# Residents Quick Start Guide – 2N Door Panel

## Room Unit

The Room Unit is wall mounted or desk mounted within your property. The telephone has a handset and an inbuilt speaker phone for receiving and making calls. It is also used to receive calls from a door panel.



## Raising a call for help

To raise a call for help, press the button on the pendant you have been supplied, or use any of the pullcords that may be fitted within the property.

Once the call is answered you will be able to have a conversation using the speakerphone on the room unit. There is no need for you to be near the room unit to accept the call; this is performed automatically by the system.

## Answering an incoming telephone call

When a call is received, the telephone will produce a ringing sound and the caller's name or telephone number will be shown on the display. To answer the call lift the handset and speak to the caller, replace the handset to end the call.

## Making a telephone call

To make a call lift the handset, dial the extension number of the other user within the same building. To end the call replace the handset.

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## Answering a call from the door panel

When a visitor calls your property from the door panel, your telephone will ring and identify itself as a 'Door Panel' call. If you do not wish to answer the call from the door panel do not answer the call.



## Answering/Viewing the caller and unlocking the door

If you wish to speak to the door caller lift the handset to speak with the caller, the video will be shown automatically.

If you would like to unlock the door to allow the caller access to the building, press the onscreen **Keypad** button, then using the keypad enter 77\*.

You will hear confirmation that the door is open in the handset's earpiece.

Replace the handset once the call has finished or when you do not wish to allow the caller access.