

Tunstall+

What is it?

Tunstall+ simplifies the installation and set-up of Lifeline Smart Hub providing step by step guidance to configure and control your connected Tunstall devices. The app provides a user focused tool for deploying Smart Hub units and associated sensors in users homes. Tunstall+ will guide you through the process of checking the Smart Hub status for power and connectivity, adding associated sensors, and configuring essential settings.

How does it work?

Tunstall+ increases installation efficiency by simplifying and automating the process through its intuitive interface. Tunstall+ is designed to work with Smart Hub and Tunstall sensors, linking to the Tunstall Device Management Platform (DMP).

Benefits

- **Simplifies installation** - providing a better experience for all installers and Service Providers
- **Improves efficiency** - reducing the amount of time taken to configure Smart Hubs and sensors
- **Increases the value of DMP** - through offering a choice of configuration methods
- **Automates setup for additional services** - removing the need for manual intervention
- **Increases accuracy** - reduces human error by scanning device barcodes

Who is it for?

The Tunstall+ app is designed specifically for installers of Smart Hub.

Features

- **Locate a device** - using the camera to scan the 2D barcode or use the keyboard to enter the device's serial number (PRC)
- **Troubleshoot** - rectify a device in error status
- **Read device status, RSSI, battery and firmware** - displays the devices last reported status / levels / version
- **Identify and update new firmware for the Smart Hub**
- **Active Services** - quickly and easily identify what services are currently running on the device without going into the settings
- **Add unit ID to single / all destinations** - configure the unit ID of the Smart Hub
- **Sensors** - easily manage sensors, add by scanning the barcode and swipe to delete
- **Configuration of Smart Hub features:**
Integral Ambient Temperature
Periodic Calls
Time windows - alarm events schedule
Virtual Property Exit
- **Migration** - move a device from one district to another
- **Sensor clone** - import sensors from a different device
- **Template** - apply an existing template to a device
- **Language choice** - if the device using the Tunstall+ app is configured in another language e.g. Welsh, the app will automatically configure to this language

Important information

- The app can only be downloaded from Google Play.
- The minimum version supported is Android 7 and above.
- The credentials used to log in are the same as those used to access DMP.
- Users of shared devices should log out of the app once they have finished using the app.
- The app requires a data connection to function.

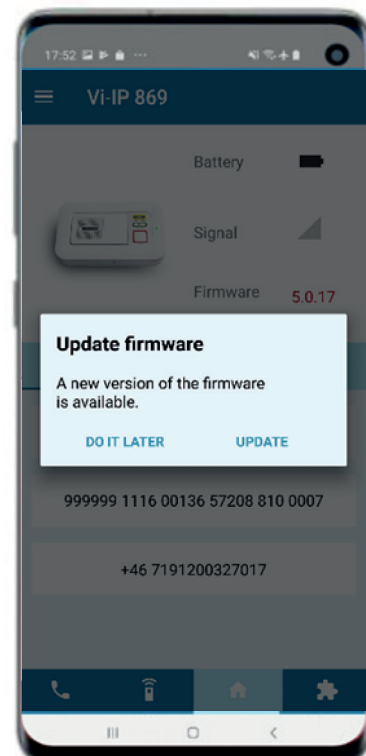
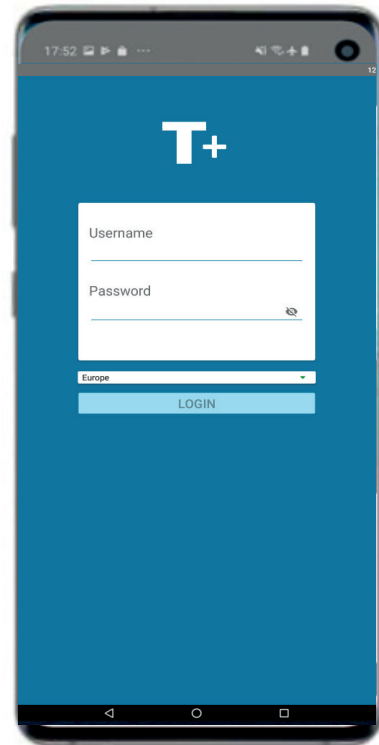
Why Tunstall?

We focus on using the latest digital and mobile technology to enable people to feel safe, secure and independent, giving them the freedom to live the life they choose. Our products combine secure digital connectivity and mobile platforms.

We help you provide...

- **Intelligent, unobtrusive, person centred care.**
- **Personalised, proactive and predictive services to improve quality of life.**
- **Integrated health, housing and social care.**

For more information please visit:
tunstall.co.uk/tunstallplus



Tunstall Healthcare (UK) Ltd is a member of the Tunstall Group.

Contact us on: **t: 01977 661234** | **e: enquiries@tunstall.com** | **w: tunstall.co.uk** | **@TunstallHealth**

Our policy of continual development means that product specifications and appearance may change without notice. Tunstall does not accept any responsibility for any errors and omissions contained within this document.

Version v10120