

Integrated solutions

For group living environments

A partnership approach

Tunstall has been at the forefront of technology innovation for health, housing and social care for over 60 years, pioneering solutions which empower residents in a range of settings to live safer, more fulfilled lives. We deliver hundreds of developments every year, working with our customers from initial specification through project design, delivery, installation and ongoing maintenance. We provide a single point of contact for a full portfolio of standards-compliant technology and services.

Based on our industry-leading Communicall architecture, we help users maintain their independence while supporting active, enriched lifestyles in a shared environment.

Tunstall is an experienced technology partner, delivering a broad range of solutions and providing excellence from design to maintenance. Our expertise means we can add value throughout the development process, demonstrating our understanding of design requirements, legislation and resident needs. We balance attention to detail with the need to meet project timescales, and design systems which combine care with independence.

- Coordinated delivery of full care and safety systems
- A complete solution from a single partner
- Integrated systems, coordinated installation, combined maintenance programme
- Single point of contact for the management of onsite technology
- Post completion support across all service elements
- World class technical support

A complete solution from a single partner



Communication/call systems

A choice of digital systems, based on highly resilient architectures and offering flexibility, speed and integration. Our full IP based system, Communicall Vi IP, features:

- Touchscreen IP apartment hubs
- Ultra-fast alarm reporting and multiple alarm calls
- Free on-site calls and WiFi
- Video door entry, with remote option
- Resident-by-resident telecare support to manage risks such as falls, enuresis, seizures, floods and medication concordance.
- Meets the requirements of EN 50134



Fire systems and emergency lighting

Tunstall can advise on, supply and service a wide range of fire detection and alarm systems to protect residents in homes of all sizes.

- From individual dwellings to complex fully addressable systems
- Systems designed, installed, commissioned and maintained to BAFE SP203-1
- Maintenance and testing services
- Compliant with BS5839 Parts 1 and 6



Door entry and access control

A range of door entry systems, both stand alone and combined with our Communicall Vi and Vi IP systems.

- Functional or digital systems
- Premium touchscreen IP door panel
- DDA (Disability Discrimination Act) compliant
- Stand alone or integrated keystroke access control
- Managed systems to provide further security
- Multi-site networked digital systems



Structured cabling

Fully certificated structured cabling throughout buildings provided alongside our telecare and DECT infrastructures.

- Ease of installation and cost effectiveness
- Simplified post completion maintenance, reporting and response



WiFi

A range of options to enable users to get online easily and safely at home.

- WiFi hotspot functionality on Communicall Vi IP for light internet browsing, email and Skype via the apartment hub or the user's own device
- Cost effective, building-wide WiFi networks also available



Automated door systems

We can also provide fully integrated door entry solutions and complete building solutions for entrance control.

- Front entrance door provision
- Fully automated closing to existing doors
- Single system incorporating entrance barriers, external doors, buggy stores
- Integration of all elements for easy building management



CCTV

We design, install, maintain and monitor a wide range of CCTV solutions, from complex IP systems through to simple single camera entrance monitoring.

- Local video surveillance with interior/exterior security cameras, onsite DVR video storage, live remote viewing access and remote monitoring options
- IP based systems to monitor single buildings and/or multiple developments
- Integrated systems, combining video surveillance with call systems, fire systems, access control etc



Auto Smoke Ventilation Controls

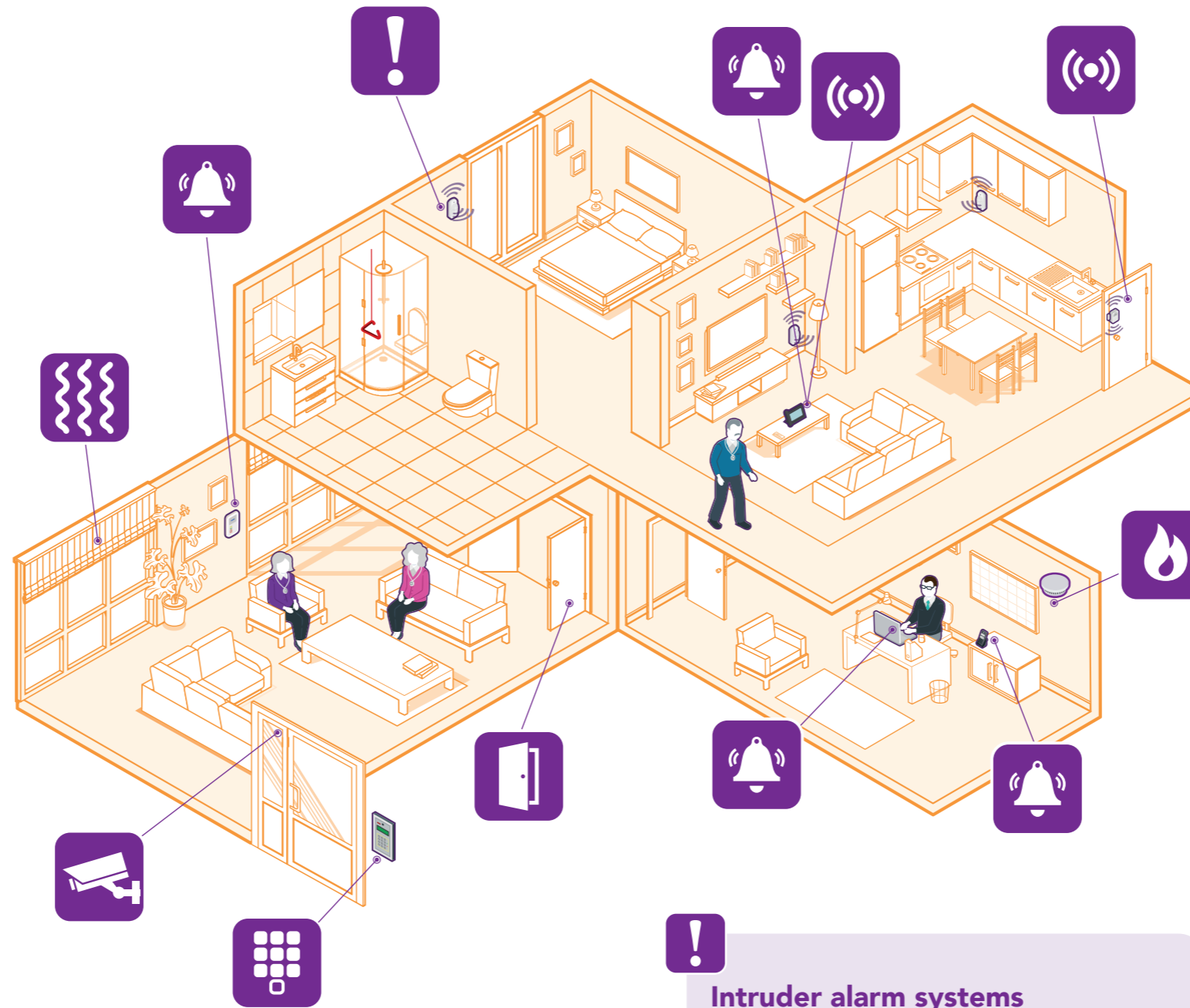
Tunstall can offer full building fire protection, combining our in-house fire engineering expertise with specialist designers.

- Seamless systems for each building
- Intelligent smoke and environmental ventilation systems
- Code-compliant natural shaft solutions
- Full mechanical extract systems



Intruder alarm systems

Tunstall can provide intruder alerts as part of group living communication systems, or stand alone systems for individual dwellings.



To find out more about our range of integrated solutions for group living environments, please call 01977 660254, email [Hello@tunstall.com](mailto>Hello@tunstall.com) or talk to your local Account Manager

Tunstall