All the reassurance you need



Communicall VI Quick Reference Card for EnGenius phone users

Answering an alarm call

- Answer the call (green handset key) and listen to the full spoken alarm message. If necessary, make a note of the alarm details before selecting the alarm call
- Press * to speak to resident
- Press 0 to clear the speech module
- Press the red handset button to end call.

NOTE: Failure to follow these steps fully and in order may result in the loss of important information about the source of the call.

Calling a resident

- Press the green handset key
- You will hear the message "enter resident number followed by star"
- Dial the speech module number followed by *
- You will be connected to the module
- Press 0 to clear the speech module
- Press the red handset button to end call

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Communicall Vi Quick Reference Card for EnGenius phone users

Opening Doors

- Answer the call (green handset key) and listen to the alarm message
- Press * to speak to caller
- Verify Identity of Caller
- Press 7# to open door
- Press the red handset button to end call

Calling another Handset

- Press the intercom transfer key
- Call the extn. number for the the handset
- You will be connected to the desired handset
- Press the red handset button to end call

Calling external numbers

- Press the green handset key
- Dial 0# to obtain an external line
- Call the desired number.
- To end the call press the red handset button.

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