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| --- | --- |
| Customer name | Click or tap here to enter text. |
| Customer reference (if any) | Click or tap here to enter text. |
| Customer address | Click or tap here to enter text. |
| Customer contact | Name: | Click or tap here to enter text. |
|  | Job title: | Click or tap here to enter text. |
|  | Email: | Click or tap here to enter text. |
|  | Telephone: | Click or tap here to enter text. |
|  | Address: | Click or tap here to enter text. |
| Number of Lifeline Digitals required | Click or tap here to enter text. |
| Tunstall Quotation Reference |  |
| Lifeline Digital 1-year subscription |[ ]
| Lifeline Digital 2-year subscription |[ ]
| Number of Nexa Smart Plug(s) required | Click or tap here to enter text. |
| ARC Monitoring Platform*(Please select as appropriate)* | [ ]  PNC |
|  | [ ]  AnswerlinkPlease note: To deploy Lifeline Digital into an Answerlink platform for the first time, a Mobius VPN is required. If required, Tunstall can issue the Mobius VPN request form to you, (it may require support and sign off from your IT Team).[ ]  Please tick if a Mobius VPN is already in place  |
|  | [ ]  EnovationPlease note: To deploy Lifeline Digital into an Enovation platform for the first time, a software patch must be applied (“Enovation UMO TS 50134-9 Interface -Tunstall Lifeline Digital”). Please raise a support ticket directly with your Enovation support team to implement this process.[ ]  Please tick if your platform is already updated to support Lifeline Digital |
|  | Other ARC platform (Please specify) Click or tap here to enter text. |
| Software version of the Monitoring Software: | Please specify the Software version of your ARC platform Click or tap here to enter text. |

Please provide us with the number of Lifeline Digital(s) and/or Nexa Smart Plug(s) set out above.

**Services Required**

(Please mark an “X” in the box of each service required)

☐ Lifeline Digital Installation and De-installation Services

[www.tunstall.co.uk/sl-lifeline-digital-installation](http://www.tunstall.co.uk/sl-lifeline-digital-installation)

☐ Lifeline Digital Onsite Equipment Maintenance Services

[www.tunstall.co.uk/sl-lifeline-digital-equipment](http://www.tunstall.co.uk/sl-lifeline-digital-equipment)

Please provide us with Lifeline Digital or the Services as set out above.

In placing this order with you, we acknowledge that:

* **The Lifeline Digital(s)** will be delivered to us in accordance with Tunstall’s Lifeline Digital Terms and Conditionswhich can be found at [tunstall.co.uk/lifeline-digital-terms](http://www.tunstall.co.uk/lifeline-digital-terms). The Services will be delivered to us in accordance with Tunstall Umbrella Terms and Conditions for Lifeline Digital Services which can be found at [www.tunstall.co.uk/lifeline-digital-umbrella-terms](http://www.tunstall.co.uk/lifeline-digital-umbrella-terms) and Service Lines which can be found at the web-addresses set out above against the name of each service. Those terms and conditions apply to any supply of Lifeline Digital(s) and the performance of any associated services to the exclusion of any other terms that we may seek to impose or incorporate, or which are implied by trade, custom, practise or course of dealing;
* **The Nexa Smart Plug(s)** will be delivered to us in accordance with Tunstall’s General terms and Conditions which can be found at <https://www.tunstall.co.uk/terms> to the exclusion of any other terms that we may seek to impose or incorporate, or which are implied by trade, custom, practise or course of dealing.
* We may not withdraw this order without your express written consent;
* No contract is formed between us for the supply of the Lifeline Digital(s) or Nexa Smart Plug(s), (and/or associated services) until you have sent to us a written confirmation that you have accepted this order; and
* The above requirements will apply to any future orders for Lifeline Digital(s) or Nexa Smart Plug(s) that we may issue to you.

**Signed for and on behalf of the Customer**

Authorised Signatory

Click or tap here to enter text.

Print Name

Click or tap to enter a date.

Date

**PLEASE RETURN THIS COMPLETED FORM TO** **SALES@TUNSTALL.COM**

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| \*\* Please note \*\* When using Lifeline Digital into a non-Tunstall PNC platform. | Upon order, a member of our team will be in touch directly to request the necessary connectivity information to support Lifeline Digtial implementation to your Alarm Receiving Centre.The information requested will include:* Primary and Secondary IP Address
* SIP Username
* SIP Password
* IP Protocols supported within your Alarm Receiving Centre / Service
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