

Your personal data

What we need

Tunstall will be the 'Controller' of the personal data you provide to us. As Controller we have certain obligations to keep safe your data, and we undertake to comply fully with the law to protect you.

We will also be the 'Processor', and will operate the information systems providing the service on behalf of the Controller.

We only collect basic personal data about you (including name, address, phone number, email address etc.).

You can unsubscribe at any time via letter, phone, or email. Details of how to contact us are at the end of this notice.

Why we need it

We need to collect your personal data to provide you with marketing services in line with our overall business. We will not collect any personal data from you which we do not need to provide and oversee these services to you.

What we do with it

We will use your personal data to interact with you and provide you with information about our products. We will use your data to provide you with newsletters, latest news, company communications and offers.

All the personal data we collect and process is processed by our staff in the European Union, and for the purposes of IT hosting and maintenance this information is also stored and processed within the European Union. No third parties have access to your personal data unless the law allows them to do so, or you have agreed to them having access.

We have a Data Protection policy in place to oversee the effective and secure processing of your personal data. More information on this framework can be found on our website.

How long we keep it

We will retain your data for a period of 2 years, and will contact you periodically to ensure the accuracy of the data we hold.

We will securely dispose of your data after this period, unless you agree to us keeping the information for longer.

You may request removal of your data from our systems at any time.

What we would also like to do with it

We will also use your data to analyse and develop the operations of our systems and equipment.

What are your rights?

You have a right to:

- Be informed what we do with your data
- See what data we hold on you
- Correct your data if inaccurate
- Erase your data in certain circumstances
- Restrict processing of your data
- Have your data sent to another party at your request
- Object to our processing
- Be informed of any automated decision making and profiling we might use
- Seek damages if we fail to keep safe your data

If at any point you believe the information we process on you is incorrect you may request to see this information and even have it corrected or deleted. If you wish to raise a complaint on how we have handled your personal data, you can contact our Data Protection Officer in your country who will investigate the matter.

Our Group Data Protection Officer can be contacted at Tunstall Ltd, Whitley Lodge, Whitley Bridge, Yorkshire, DN14 0HR, UK.

If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Supervisory Authority in your country. In the UK this is the Information Commissioner's Office (ICO).