

product data



mobile reassurance solution

What is MobilAlarm?

The MobilAlarm builds upon the benefits offered by telecare within the home by allowing the user to raise an alarm whilst away from the home. The freedom to perform everyday activities may be reduced, or even prevented, by concerns over personal safety. Such concerns can be significantly reduced when there is the means to summon help if the need arises. MobilAlarm provides added protection and support for the individual outside the home.



Who is it for?

The MobilAlarm is designed for:

- Individuals with a health concern, such as epilepsy, diabetes, and COPD
- Those who feel vulnerable when they go out alone
- People who work alone with safety concerns
- People at risk of domestic violence

Case Study 1

Mr Turner suffers from epilepsy and carries the MobilAlarm with him outside the home which he can use to raise an alarm if he gets into difficulty. The device sends his identity and location through to a monitoring centre operator, who is provided with detailed information about his condition and location. The MobilAlarm opens a voice channel, allowing the operator to speak to Mr Turner and evaluate the cause of the alarm. If the situation is serious they can pass this on to the emergency services.

Case Study 2

Housing Officer Steve has to visit Reggie at home regularly due to his various alcohol related issues, and on his latest visit, Reggie became aggressive and threatening. Steve pressed his MobilAlarm which he keeps in his trouser pocket and his colleague arrived shortly afterwards to support him.

All the reassurance you need

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Features and benefits

- **Location in an emergency** - The MobilAlarm utilises Global Positioning System (GPS) technology ensuring it is far more accurate than devices using standard GSM mobile location technology. The GPS enabled location is accurate to within 5m*, making it easier to pinpoint the user by linking the GPS information with the monitoring centres' mapping facilities***
- **Truly personal service** - once an alarm is raised the operator at the monitoring centre will be presented with information about the user's identity, condition and location, allowing them to offer the most appropriate advice, according to their individual circumstances**
- **Built in GSM communications capability** - offers basic mobile phone features, allowing the MobilAlarm to call one pre-programmed number and receive calls from anyone, allowing the user to stay in contact
- **The right help can be sent immediately to the user**, even if they are not at home, which provides them with reassurance
- **Can be configured for silent operation** - for example if the user is a lone worker in a difficult situation and needs to discreetly raise an alert
- **More flexible** than devices where it requires the user to log in and out during timetabled visits to predict a location. The GPS tracks the location at all times and it has the ability to force a GPS location update before entering a building or risk situation
- **Ergonomic design** for call activation, including "squeeze grip" allowing the user to discreetly raise an alert without taking it out of their pocket

Technical details

Weight:	90g (including battery)
Dimensions:	47 x 87 x 20mm (WxHxD)
Standby time:	up to 48 hours
Talk time:	up to 180 minutes
Charging time:	Up to 8 hours
Part Number:	42000/71

Please note that the product is only available without a SIM card. Arrangements need to be made for provisioning a GSM network connection for each unit. Monitoring Centre updates (lines, protocol, mapping) will be required dependent upon the existing PNC configuration.***

* Subject to GPS signal quality. If you are inside a building then the position transmitted will be your last known position (the last time the receiver was able to get a signal from the satellite), usually just outside the building.

** Subject to network coverage

*** PNC4/5 monitoring centre required

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Tunstall is a founder member of the Continua Health Alliance

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