

Telehealth support team delivers unrivalled service

Telehealth is increasingly playing an integral role in the management of long term conditions. The growing evidence base demonstrates how telehealth promotes proactive case management, empowers patients, reduces costs and focuses resources in the right areas.

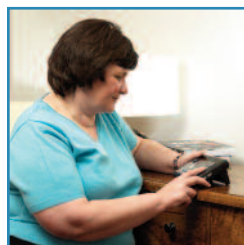
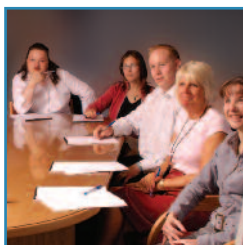


As healthcare professionals establish their telehealth service or move their project from pilot to mainstream provision, it is vital that your telehealth partner helps you through the transition every step of the way.

Tunstall Healthcare Group has been providing telehealth services for over 13 years and over that period, we have learnt a great deal about the type of support and expertise required to deliver an effective telehealth service.

Support Services provided

The level of clinical, technical and implementation expertise is unrivalled in the industry and as a Tunstall Telehealth customer you will be entitled to the following services:



Tunstall Healthcare detailed support service offering, free of charge to telehealth partners:

Telehealth Online Resource Centre

Our web-based password protected dedicated resources enable you to save valuable time creating documents and protocols - simply download best practice examples and tailor to your own needs. In addition you will have access to our telehealthcare training tool allowing you to run through clinical case scenarios and select the most appropriate telehealthcare solution



Dedicated clinical implementation team

Whether you need support with assessments, patient recruitment, clinical triage, referral procedures and reviews, our team are there to help

Project management support

Offering full support during the life of the project including business case, evidence base, risk management, formal reporting and project initiation support

Expert training

Consisting of a minimum 2 day implementation course depending on project size, covering all clinical aspects and detailed installation/technical training

Dedicated IT support

Our technical IT experts offer all aspects of support from data capture and hosting, programming, installation to integration of existing services

24 hr technical helpline

Always available telephone helpline

Marketing support

All aspects of marketing are covered, from the free design of telehealth service literature and patient information to advice for running awareness events, implementing an awareness campaign, writing press releases and generating referrals

If you need any of the support mentioned above please do not hesitate to contact your Telehealth Account Manager who will be able to coordinate the resource that you need.

Tunstall

www.tunstallhealth.com

Tunstall is a founder member of the Continua Health Alliance

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