

product data



# CareAssist

## What is the CareAssist?

The CareAssist is a portable telecare alarm that can receive telecare alerts and display not only the type of sensor activated but also either the location of the sensor and/or the name of the person the sensor has been assigned to. This means that onsite carers can be quickly made aware of any incidents allowing them to provide a high level of care whilst maximising their efficiency. It will also help to reduce the impact on informal carers' lifestyles enabling them to lead more independent lives.

## How does it work?

Telecare sensors are pre-assigned to the CareAssist and allocated to either a location within a building e.g. communal lounge or to a specific resident e.g. Mrs Smith Flat 1. When the telecare sensor is activated, the CareAssist will vibrate, beep and light up its bright screen to alert the carer to the incident allowing them to view what sensor activated the alarm, which room/resident it is allocated to and the time and date of the alarm enabling them to take speedy and appropriate action.

## Who is it for?

CareAssist is designed to support local carers to deliver high quality, non-intrusive care. It is extremely easy to use, portable device that provides carers working or living onsite with a means to receive instant alerts from Tunstall's range of telecare sensors.

As a result, onsite carers can be quickly made aware of any incidents and provides a very cost effective telecare solution whilst avoiding the need for a telephone line or monitoring centre service which is often not required when full time (24 hour) care is being provided.

With a radio range of up to 200 metres (line of sight), it is particularly suited to small specialist dementia care, intermediate care, learning disability, residential & care home, and respite care facilities.

It can also provide significant benefits to private individuals and their informal carers who may prefer not to be connected to a 24 hour monitoring centre service.



All the reassurance you need

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# Features and benefits

- **Compatible with Tunstall telecare range** - Supporting up to 128 telecare sensors
- **Easy to use** - with clear luminous 2.4" OLED display
- **Fully portable** - small pocket sized design and battery operated
- **Multiple alert modes** - the unit can alert the carer using audible alerts, on screen message and a vibration mode. The audible alerts and vibration mode can be turned off if necessary.
- **View and download alarm history** - the alarm history including the time the alarm was received and the time it was acknowledged (cleared) is held on the unit's memory and can be viewed on the screen or downloaded to a PC.
- **Pager compatible\*** - the CareAssist has a pager output port that enables alarm messages to be sent to pagers worn by carers (this requires additional products see 'pager system accessories' below for more details).

## Technical details

Dimensions:	128 x 73 x 22mm (L x W x D)
Weight:	148g
Radio frequency:	869.2125MHz
Radio Range:	Up to 200m (line of sight), up to 50m (in building)
Battery Backup Time:	Up to 12 hours
Battery Charge Time:	Up to 2 hours (requires initial 24 hour charge)
Programmable Sensors:	Up to 128
Number of locations/users:	139 locations (inc 64 custom locations)
Memory capacity:	Last 256 events
Warranty:	2 years
Accessories supplied:	Belt clip, USB charger, Antenna, User Guide

### Standards:

CE: Compliant

Product	Part number
CareAssist	68100/01

The following accessories are also available:

Accessory	Part Number
PC download lead (RS232)	D6705015A
RS232 to USB converter	S8502004

Replacement Accessories	Part Number
Battery	S1004037
Belt clip	D6702098A
Antenna	S2005018
Micro USB charger	XD6706011A

Pager System Accessories	Part Number
Pager	i9000/69A
Pager Transmitter*	i9000/61A
Pager Transmitter Connection lead (Connects CareAssist to the Transmitter)	D6705015A

\*A radio license is required for each pager transmitter, installation also required.

For more information on CareAssist please call **01977 660479**

# Tunstall

[www.tunstallhealth.com](http://www.tunstallhealth.com)

Tunstall is a founder member of the Continua Health Alliance

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